

# Field Force Manager Small Business Center Link Release Notes

Field Force Manager has been enhanced to allow Verizon Wireless Field Force Manager and Verizon Small Business Center customers to seamlessly link their two accounts.

Learn more about Verizon Wireless Field Force Manager  
<http://b2b.vzw.com/productsservices/customapplications/fieldforcemanager.html>

Learn more about Verizon Small Business Center  
<http://business.verizon.net/>


## Initial Setup

- § Existing Field Force Manager customers will have a new option to link their Field Force Manager (FFM) and Verizon Small Business Center (SBC) in the upper right hand corner of the web application.

The screenshot displays the Verizon Field Force Manager web application interface. At the top left is the Verizon Wireless logo. The top right corner shows a user greeting "Welcome Web Mgr" and links for "Legal", "Support", "Training", and "Logout". A prominent red banner in the upper right corner contains the text "Link Field Force Manager with a Verizon Small Business Center Account". Below this is a navigation menu with tabs for WORKERS, MAPS, JOBS, LOCATIONS, ALERTS, MESSAGES, REPORTS, and ADMINISTRATION. The main content area is titled "Workers List" and includes a "Refresh Now" link. A sidebar on the left contains a "Toolbar" with buttons for "Workers List", "Workers Map", and "Availability Calendar", along with "Date Filter" (Start: 11/09/09 12:00 AM, End: 11/09/09 11:59 PM), "Group Filter", and "Display Filter". A "Search" section at the bottom left has a text input field, a dropdown menu set to "For Workers", and a "Search" button. The main table lists workers with columns for Stoplight, Name, Group, Status, Last Location, Location As Of, and Pay Hours.


Stoplight	Name	Group	Status	Last Location	Location As Of	Pay Hours
●●	Frank Cartright	GREAT LAKES	▲ Logged Off	Stopped: 00:28 hrs. Location: <b>Unknown</b> 1906 W Broadway Rd Mesa, AZ 85202	10/30/09 06:28 PM EDT	20
●●	Jason Lowry	CENTRAL	▲ Logged Off	Travelling: 00:31 hrs. I-275 S Van Buren Twp, MI 48111	10/30/09 12:23 PM EDT	12
●●	Ed Randle	CENTRAL	▲ Logged Out Due to Inactivity	Stopped: 30:59 hrs. Location: <b>Unknown</b> 1525 Oakwood Ter Shoreview, MN 55126	11/01/09 12:29 AM EDT	0
●●	Ryan St. James	CENTRAL	▲ Logged Out Due to Inactivity	Stopped: 03:13 hrs. Location: <b>Unknown</b> 15666 Tickseed Ln/tickseed Eden Prairie, MN 55347	11/01/09 12:29 AM EDT	88

- § Users of Field Force Manager can link to an existing Verizon Small Business Center Account or set up a new one.



## Small Business Center Integration

View your Field Force Manager mobile devices from your Verizon Small Business Account.



Verizon Collaboration Center 30-Day Free Trial!  
Connects with teammates in a virtual work space, access shared documents instantly, and launch web conferences.

### Link your account

I already have an SBC account  
 I want to sign up for an SBC account

By linking your Field Force Manager account to your Verizon Small Business Center account, you or anyone who has your user ID and password for either account (for example, a co-worker), will have access to both accounts. Anyone with such access will be able to view location information for any device that is part of your Field Force Manager Portal and will have access to your email and other services you access in the Small Business Center. Additionally, anyone with such access will have the ability to perform any transactions (including ordering new service or equipment) that you can. Accordingly, please proceed carefully before linking the accounts or providing your user ID and password to anyone else. If you are concerned about unauthorized access, you have the option to reset your password before you link accounts by selecting Forgot Password from the respective accounts.

## What's Linked

- § Once linked, users of the Verizon SBC portal will have the ability to view their Field Force Manager Workers List and have the ability to launch the Field Force Manager web portal from within the Verizon SBC portal.